Kith Elder Care, LLC SMS Terms & Conditions

Effective Date: October 16, 2026
Last Updated: November 3, 2026

1. Program Description

Kith Elder Care, LLC ("Kith Care," "KEC," "we," "our," or "us") offers SMS text messaging to individuals who have provided the required consent to receive messages from us.

Depending on the purpose of your opt-in, messages may include:

- Appointment confirmations and reminders.
- Scheduling changes, cancellations, and visit coordination.
- Service-related notifications and administrative updates.
- Responses to inquiries and requests for information.
- Follow-up communications regarding requested services.
- Other messages specifically described in the applicable consent request.

We will send messages consistent with the consent you provided.

2. Consent to Receive Text Messages

You may opt-in to receive SMS messages from Kith Elder Care, LLC in the following ways: We ask them verbally.

By opting in, you agree to receive SMS messages from Kith Care for the purposes described at the time of consent.

If you have consented to receive text messages from Kith Elder Care, LLC, you may receive messages related to the following: Conversational.

Consent to receive marketing or promotional messages, if offered, will be requested separately from consent to receive non-marketing service-related messages where required.

Consent to receive SMS messages is not a condition of purchasing any goods or services from Kith Care.

You confirm that you are authorized to provide the mobile telephone number submitted and to consent to messages at that number.

3. Message Frequency

Message frequency may vary depending on the type of communication. For example, you may receive up to 20 SMS messages per week related to the message purposes listed in item 1 of this document (above). The number of messages you receive will depend on your interactions with Kith Care, your service needs, appointment schedules, and the types of messages to which you have consented.

4. Message and Data Rates

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

Kith Care is not responsible for charges imposed by your wireless carrier.

5. How to Opt Out

You can opt out of receiving SMS messages at any time. To do so, simply reply "**STOP**" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

After we receive your opt-out request, we will stop sending messages covered by that opt-out, except for any permitted confirmation or other communications required by law.

If you have opted out of service-related text messages, we may use another appropriate communication method when necessary to coordinate services.

6. Help and Support

If you are experiencing any issues, you can reply with the keyword **HELP**. Or you can get help directly from us at liz@kithcare.com or 215-880-3541. You can also get help by visiting our Privacy Policy and Terms and Conditions pages.

Additional Options:
If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

7. Supported Carriers and Delivery

Message delivery is subject to your wireless carrier and network availability. Wireless carriers are not responsible for delayed or undelivered messages.

Our SMS program may not be available on all carriers or in all locations.

8. Privacy and Mobile Information

Your use of our SMS program is also governed by our Privacy Policy:

https://kithcare.com/privacy-policy

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties or affiliates for their marketing or promotional purposes. Mobile information and SMS opt-in data will not be sold, rented, or shared with third parties or affiliates for their own marketing purposes.

We may use messaging service providers to deliver texts on our behalf. Such providers may process the information necessary to provide these services but may not use SMS consent for their own marketing.

For additional information about the collection, use, and protection of your information, please review our Privacy Policy.

9. Changes to the SMS Program

Kith Care may modify, suspend, or discontinue its SMS program or update these Terms & Conditions as permitted by applicable law. Updated terms will be posted on our website.

10. Contact Information

Kith Elder Care, LLC
Website: https://kithcare.com
Email: liz@kithcare.com
Telephone: 215-880-3541

By opting in to our SMS program, you acknowledge these SMS Terms & Conditions and agree to receive the messages described in your consent request.